

<p>Our Commitment to you</p>	<p>We will provide safe, quality accommodation, and care services with professionalism, skill and passion that meets your individual needs.</p>
<p>We support a positive environment of home, family and community. We will respect your culture, beliefs, values and personal characteristics.</p>	<p>We will provide open, timely communication in ways you can easily understand. We will involve individuals, families and carers in the decisions and choices about care and accommodation.</p>
<p>We will respect and maintain your privacy and dignity. We will listen to your comments and concerns about the services we provide and act promptly.</p>	<p>We will seek new ideas and thinking to ensure our organisation is constantly improving. We will actively create and promote an environment that will enhance each person's ability to truly 'Live Every Day'.</p>

Life Care is a vibrant, progressive, not-for-profit aged care provider with a reputation for service excellence built over 70 years.

The *life* care Charter

At Life Care we believe that our purpose is to partner with people to embrace life and live every day. We strive to ensure that this philosophy extends to all across the organisation.

<p>The Commitment we need from you</p>	<p>Communicate with us in an open and honest manner. Provide all relevant information that we need to meet your care and accommodation needs.</p>
<p>Care for your own health and wellbeing to the best of your ability.</p>	<p>Help us to provide a safe, appropriate and respectful work environment.</p>
<p>Respect the rights and needs of other people within the Life Care community.</p>	<p>Provide us with feedback about our services and suggestions for improved or new services.</p>

Our Values of Engagement · Integrity · Respect · Excellence · Teamwork are the foundation of Life Care's commitment.